Santa Fe Group Salon
Comprehensive Health Without Oral Health: the Medicare Paradox
Coalition Building
May 10, 2019

Patrick Courneya, MD,
Executive Vice President, Chief Medical Officer
Kaiser Foundation Health Plan and Hospital
Our Mission
To provide high-quality, affordable health care services and to improve the health of our members and the communities we serve.

Our Vision
Over the next 10 years, we will partner broadly to create more healthy years for our members and the people in our communities to experience the life they want — to work, play, learn, love, and live...
And we will have inspired our nation, and the world to do the same.
The Nation’s Largest Integrated Health System

- $79+ B revenues
- 12+ M members
- 217 K employees
- 22+ K physicians
- 39 hospitals
- 695 medical offices
- 2+ K research studies

Data as of December 2018, https://about.kaiserpermanente.org/who-we-are/fast-facts
Touching the Lives of Millions of People

Washington
702,000
Northwest
Portland, OR
Vancouver, WA
610,000
California
8,830,000
Hawaii
252,000
Colorado
647,000
Georgia
350,000
Mid-Atlantic States
Washington, D.C.
Maryland
Virginia
766,000

Data as of Dec 2018; https://about.kaiserpermanente.org/who-we-are/fast-facts
Overview: Medical-Dental Integration in Kaiser Permanente Northwest
MDI @ Kaiser Permanente

A holistic approach to health care, recognizing that what happens in the mouth affects the rest of the body and vice versa.

KP Dental has operated in Northwest region for 45 years.

• First office opened in 1974.
• More than 290,000 members today.
• Dental providers extend primary care, share responsibility for member’s total health.
Quality
Dental Visits as a Medical Touchpoint

Average Months with Open Care Gap, by Category
Time period: August 2018 – March 2019

- Exams: 4.98 (5.06), 5.14 (5.06)
- Labs: 2.69 (4.68), 5.03 (4.68)
- Diabetic Care Gaps: 3.24 (4.18), 4.46 (4.18)
- Immunization: 4.19 (5.96), 5.91 (5.96)
- Cancer Screenings: 5.11 (5.75), 5.90 (5.75)
Average Months with Open Care Gap, by Category
Time period: August 2018 – March 2019

- Exams: 4.03 (Medical + Dental + MDI Contact), 3.91 (Medical + Dental), 4.00 (Medical Only)
- Labs: 2.83 (Medical + Dental + MDI Contact), 3.59 (Medical + Dental), 3.98 (Medical Only)
- Diabetic Care Gaps: 3.46 (Medical + Dental + MDI Contact), 3.44 (Medical + Dental), 3.72 (Medical Only)
- Immunizations: 3.26 (Medical + Dental + MDI Contact), 4.50 (Medical + Dental), 5.91 (Medical Only)
- Cancer Screenings: 3.64 (Medical + Dental + MDI Contact), 4.87 (Medical + Dental), 5.23 (Medical Only)
For members who saw their primary care physician in March, the additional contact with an MDI office corresponds with a higher rate of care gap closures across all categories.

Dental provides a unique touchpoint for those that have not seen their PCP recently.
KP HealthConnect
Integrated Health Record

- **One single platform** and supporting infrastructure for the KP EHR
- **Integration** of appointing, billing and claims functions
- **View and cancel** upcoming dental appointments
- **Scalable and flexible** technology supporting growing membership, integrated facilities and new care delivery models (mobile, worksite, teledentistry, virtual dental home)
Thank You