

Santa Fe Group Salon
Comprehensive Health Without Oral Health: the Medicare Paradox
Coalition Building
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Our Mission

To provide high-quality, affordable health care services and to improve the health of our members and the communities we serve.

Our Vision

Over the next 10 years, we will partner broadly to create **more healthy years** for our members and the people in our communities to experience the **life they want** – to work, play, learn, love, and live...
And we will have inspired our nation, and the world to do the same.

The Nation's Largest Integrated Health System



\$79+ B
revenues



12+ M
members



217 K
employees



22+ K
physicians



39
hospitals

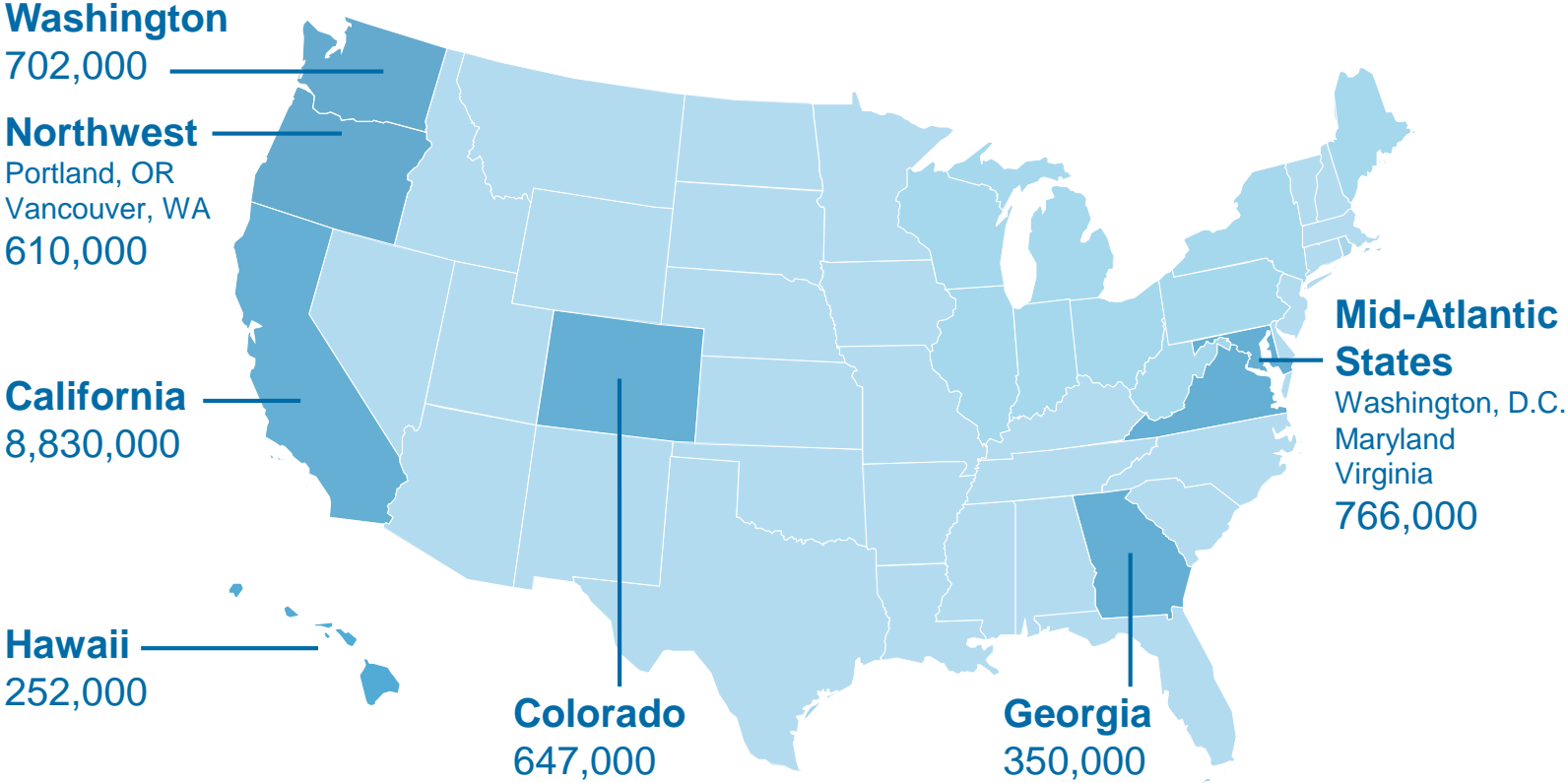
695
medical offices



2+ K
research studies

Data as of December 2018, <https://about.kaiserpermanente.org/who-we-are/fast-facts>

Touching the Lives of Millions of People



Data as of Dec 2018; <https://about.kaiserpermanente.org/who-we-are/fast-facts>

Overview: Medical-Dental Integration in Kaiser Permanente Northwest

MDI @ Kaiser Permanente

A holistic approach to health care, recognizing that what happens in the mouth affects the rest of the body and vice versa.

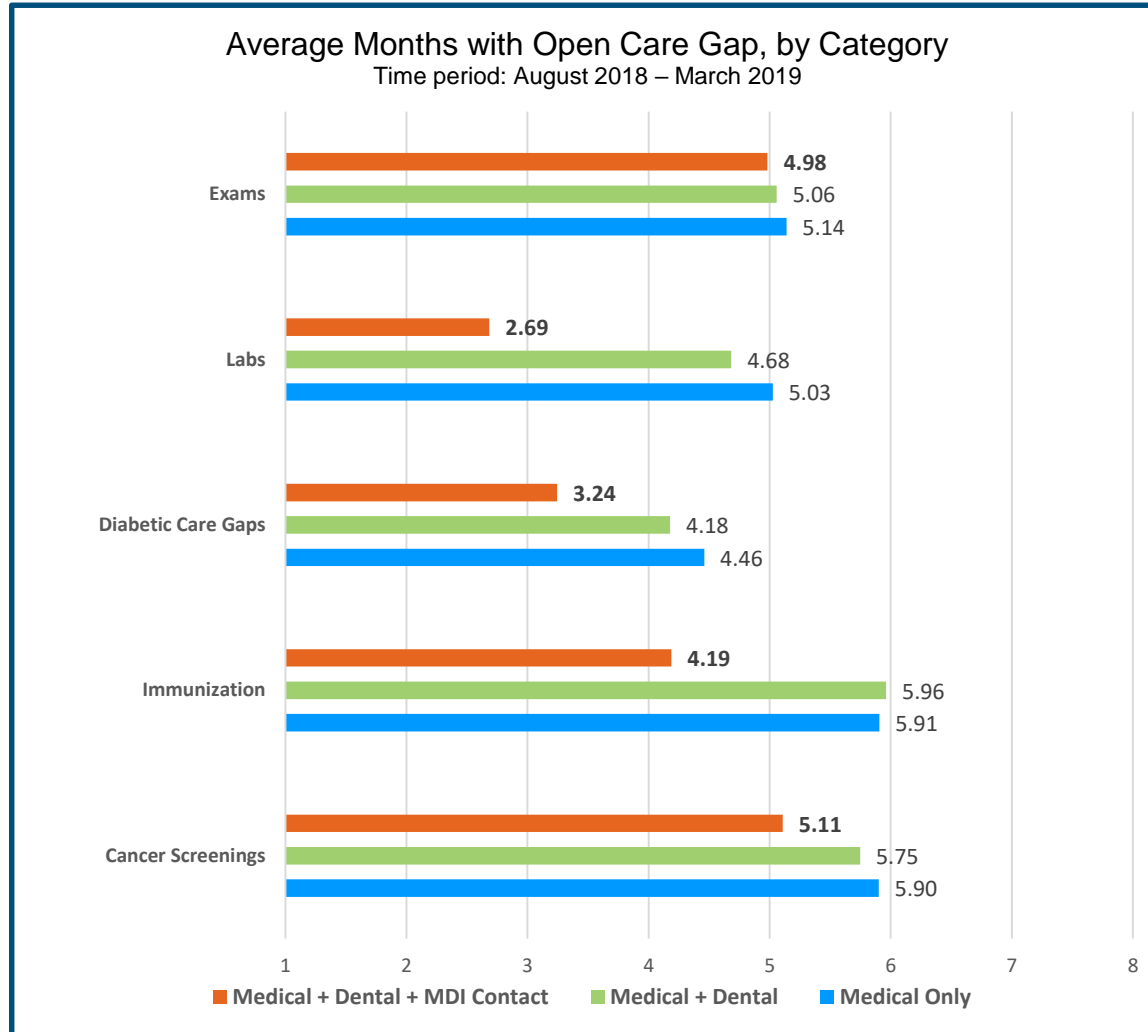
KP Dental has operated in Northwest region for 45 years.

- First office opened in 1974.
- More than 290,000 members today.
- Dental providers extend primary care, share responsibility for member's total health.

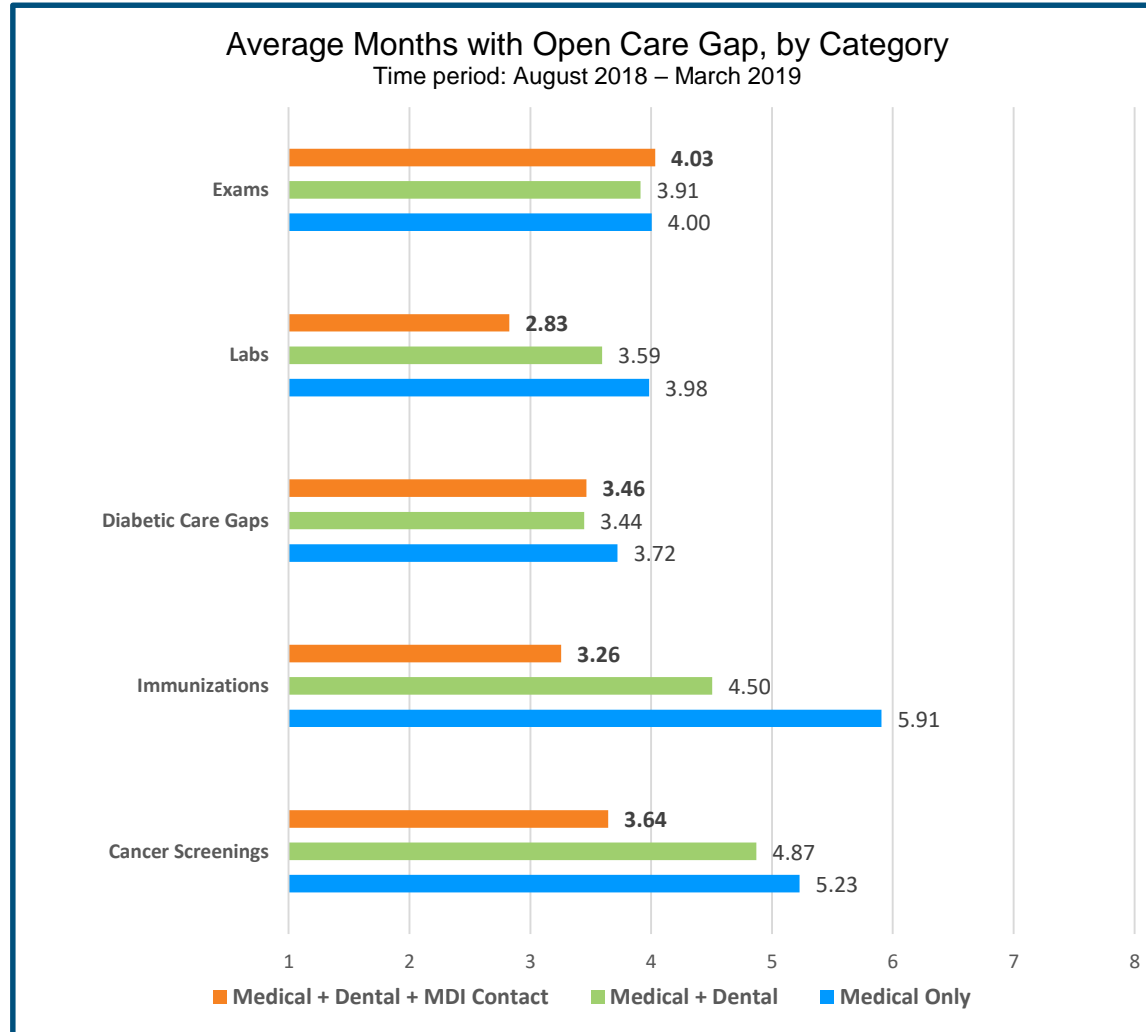
Tier 1 Current State Stand alone dental without LPN	Tier 2 Salmon Creek Co-located dental + medical with no nurse	Tier 3 Beaverton/Glisan Co-located or stand alone with embedded nurse	Tier 4 Cedar Hills Co-located with embedded nurse + physician
Tier 1 has no embedded medical staff and currently it relies on patient engagement and education through the patient friendly handout at a stand alone dental office	Tier 2 has no embedded medical staff, it relies on the dental team engaging the patient in a co-located facility <u>Care Gaps Addressed in this Tier:</u> <ol style="list-style-type: none">1. Nurse Facing:<ul style="list-style-type: none">• Immunizations• Lab Work• DM Foot Exam *The dental team coordinates patient care through a warm handoff to lab or Nurse Treatment Room (NTR) in the co-located MOB	Tier 3 has two different models: A) Co-located with regular LPN and B) Stand alone with LPN LEAD <u>Care Gaps Addressed in this Tier:</u> <ol style="list-style-type: none">1. Nurse Facing:<ul style="list-style-type: none">• Immunizations• Lab Work- Only Lead LPNs• DM Foot Exam2. Scheduling Clinician Facing Appointments for Patients3. Patient Education	<u>Care Gaps Addressed in this Tier:</u> <ol style="list-style-type: none">1. PC Clinician Facing (through the embedded Clinician)<ul style="list-style-type: none">• Well-child• Physicals• Cervical Cancer Screenings• BP screening2. Nurse Facing:<ul style="list-style-type: none">• Immunizations• Lab Work- Only Lead LPNs• DM Foot Exam3. New Diagnosis4. Patient Education

Quality

Dental Visits as a Medical Touchpoint

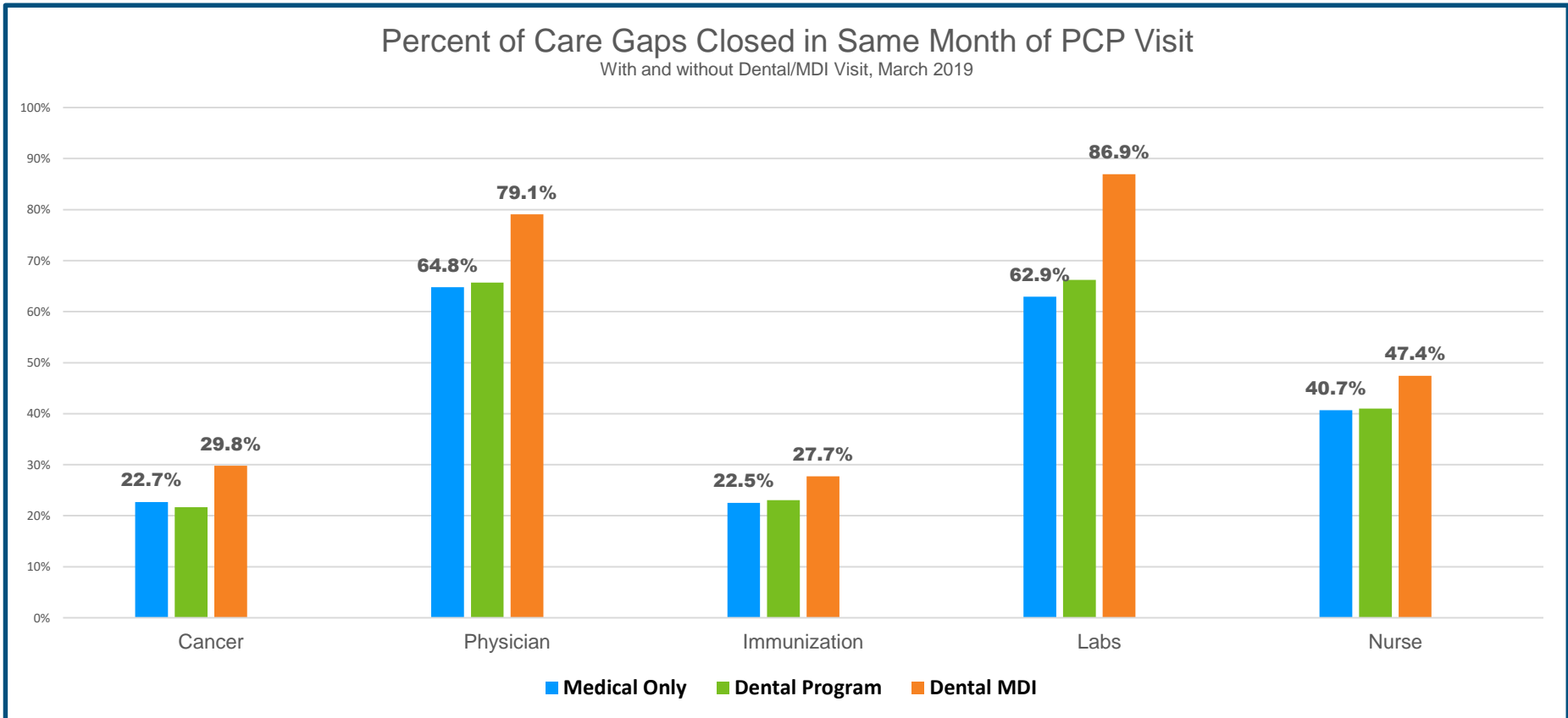


Medicare Population



Care Gap Closures

Dental provides a unique touchpoint for those that have not seen their PCP recently.



For members who saw their primary care physician in March, the additional contact with an MDI office corresponds with a higher rate of care gap closures across all categories.

Adult PST Entries Only
N = 45,288

One Integrated IT Platform

KP HealthConnect Integrated Health Record

- ❖ **One single platform** and supporting infrastructure for the KP EHR
- ❖ **Integration** of appointing, billing and claims functions
- ❖ **View and cancel** upcoming dental appointments
- ❖ **Scalable and flexible** technology supporting growing membership, integrated facilities and new care delivery models (mobile, worksite, telerdentistry, virtual dental home)

The screenshot displays a comprehensive patient health record interface. At the top, it identifies the patient as Isabella Brussels, a 45-year-old female, with demographic information and contact details. The interface is organized into several columns and sections:

- Demographics:** Patient name, address (2828 SE 28TH AVE, PORTLAND, OR 97203), and contact information.
- Medications:** Lists Atorvastatin (LIPITOR) 40 mg and Cholesterol Oral Tab, with a status of 'Reviewed by You at 8:27 AM'.
- Allergies:** Shows 'No Known Allergies'.
- Medical History:** Includes 'FAMILIAL HYPERCHOLESTEROLEMIA'.
- Surgical History:** Listed as 'None'.
- Family History:** Listed as 'None'.
- Social History:** Includes 'Never Smoker', 'Unknown' for alcohol use, and 'None' for marijuana use.
- Health Maintenance:** Shows 'PAP AGE 30-64 Q5 YRS' due 3/24/2021 and 'MAMMOGRAM SCREENING SHARED DECISION 40-49 NW' due 3/24/2011.
- Vitals:** Displays encounter date (8/25/18), last reading (8:25 AM), BP (120/80), and Pulse (72).
- Problem List:** Shows 'None'.
- My Last Outpatient Progress Note:** Includes status (Last Edited), encounter date (Thu Aug 25, 2018 11:02 AM PDT), and chief complaint (HYG CHIEF COMPLAINT:137100).
- Chief Complaint:** (HYG CHIEF COMPLAINT:137100).
- Patient Dental Care Compliance:** Lists 'DHAP Screen: (yes/no 51)' and 'Oral Cancer Screen Completed: (yes/no 51); Findings: (None Noted OR 26110 - "Never tested")'.

Thank You